



FIVE YEARS OF EXCELLENCE

IT BEGINS WITH "ARE YOU A VETERAN?"...

AND BUILDS ON THIS WITH KNOWING WHAT TO DO WHEN THE ANSWER IS "YES". THROUGH THE DEPARTMENT OF VETERANS AFFAIRS' COLLABORATION WITH NHPCO, SERIOUSLY ILL VETERANS IN AND OUTSIDE VA ARE BEING THANKED FOR THEIR SERVICE, RECEIVING CARE FROM TEAMS TRAINED TO DEAL WITH VETERAN-SPECIFIC ISSUES AND ARE PART OF ONE OF THE FASTEST GROWING CAMPAIGNS IN NHPCO'S HISTORY, KNOWN AS WE HONOR VETERANS. IN MANY WAYS, THIS CAMPAIGN HAS BROUGHT OUR COUNTRY TOGETHER TO CARE FOR AND HONOR THOSE WHO HAVE SERVED.

Dr. Scott Shreve, National Program Director, Hospice and Palliative Care Department of Veterans Affairs



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We are proud of the tremendous growth and success of We Honor Veterans because it reflects the commitment our hospice and other partners have to providing quality endof-life care to our nation's Veterans. It is an honor to work closely with the VA and our partners to ensure that the men and women who have given so selflessly, receive the support and compassionate care they deserve.

> J. DONALD SCHUMACHER, PRESIDENT & CEO NATIONAL HOSPICE AND PALLIATIVE CARE ORGANIZATION

INTRODUCTION

One out of every four dying Americans is a Veteran. Since they have done everything asked of them in their mission to serve our country, we believe it is never too late to give them a hero's welcome home.

We Honor Veterans is a national campaign designed to engage and support community hospice and other health care providers in better understanding and addressing Veterans' needs at the end of life.

In September 2010, the National Hospice and Palliative Care Organization in collaboration with the Department of Veteran Affairs launched WHV to address the growing need for Veteran-centered care, especially as the need for access to hospice and palliative care by the aging Veterans population was growing.

Since its inception, WHV has successfully grown to include the involvement of over half of the hospice community nationwide, the fastest growing program in the history of NHPCO - and now extends its efforts to include non-hospice community health care providers.

The goals of WHV are to:

- 1. Promote Veteran-centric educational activities,
- 2. Increase organizational capacity to serve Veterans,
- 3. Support development of strategic partnerships, and
- 4. Increase access to hospice and palliative care for Veterans.

WHV provides education, resources, and technical assistance to educate hospice and other health care professionals caring for Veterans, including those whose military service, combat experience, or other traumatic events may come to light during their dying process.

By recognizing the unique needs of America's Veterans and their families, community providers, in partnership with VA staff, learn how to accompany and guide them through their life stories toward a more peaceful ending.



HOSPICE SAVANNAH HONORS OUR VETERANS

DEFEND THE CONSTITUTION OF THE UNITED STATES AGAINST ALL ENEMIES, FOREIGN AND DOMESTIC; THAT I WILL BEAR TRUE FAITH AND ALLEGIANCE TO THE SAME; AND THAT I WILL OBEY THE ORDERS OF THE PRESIDENT OF THE UNITED STATES AND THE ORDERS OF THE OFFICERS APPOINTED OVER ME, ACCORDING TO REGULATIONS AND THE UNIFORM CODE OF MILITARY JUSTICE SO HELP ME GOD.



WE HONOR VETERANS PARTNERS

A major component of the campaign is the engagement of We Honor Veterans partners who are primarily community hospice providers that demonstrate a systematic commitment to improving care for Veterans at the end of life and integrating best practices into their organization.

WHV provides tiered recognition to organizations and is designed so that providers can start with a commitment to become part of the program (as a "recruit") and then progress through four different partner levels, achieving additional distinction as they move through each level. The logos below, with stars for each level designation, are provided to each organization once they have accomplished best practices associated with each partner level.









WE HONOR VETERANS

WE HONOR VETERANS

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WHV sets the standard for best practices for providers to care for Veterans and to "earn their stars" they must demonstrate an increased capacity to care for Veterans. Examples of partner activities include developing and implementing:

- Veteran-specific content into staff and volunteer orientation,
- Military history checklist processes into referral/intake procedures.
- Procedures for assisting Veterans and families to access VA/Veteran benefits,
- Partnerships with local VA facilities and other health care providers.
- · Veteran-to-Veteran volunteer programs, and
- Quality improvement processes to evaluate ongoing care.

The program's website, WeHonorVeterans.org, provides a wealth of resources and information to assist WHV Partners with their activities.





ACCOMPLISHMENTS

EXEMPLARY PARTNER GROWTH

Hospice Partners: From the inception of the program in September 2010, the hospice community has embraced We Honor Veterans like no other program in the history of NHPCO. The explosion of hospices who have signed on as a partner dramatically showcases the program's momentum over the past five years. More than 2,700 hospice providers participate in the campaign and recognize Veterans in extraordinary and heartfelt ways. (See "Extraordinary Practices")

Community Partners: Originally designed for hospice providers, WHV is pleased to extend its partner opportunities to other community-based health care organizations providing direct care for seriously ill Veterans and their families. Community partners may include funeral homes, hospitals, skilled nursing facilities, assisted living facilities, home health agencies and other providers that understand the importance of serving Veterans based on their preferences for care and services. Dignity Memorial is credited as the founding community partner.



As of September 2015, there are nearly 1,000 WHV community partners from the following organizations:

















NATIONAL AWARD RECOGNITION



We Honor Veterans was recognized by the American Society of Association Executives with a 2015 Power of A Summit Award. The Summit Awards are ASAE's highest honor for associations and recognize the association community's valuable contributions on the local, national and global level. The awards reward outstanding efforts of associations to enrich lives, create a competitive workforce, prepare society for the future, drive innovation and make a better world.

"Congratulations to NHPCO for helping to make the world a better place. Their story exemplifies how associations make a difference every day - not just to the industry or profession they represent, but to society at large."

HUGH "MAC" CANNON, EXECUTIVE DIRECTOR OF ACEC OF METROPOLITAN WASHINGTON, AND 2015 CHAIR OF ASAE'S POWER OF A AWARDS JUDGING COMMITTEE

VETERAN-CENTRIC PROFESSIONAL EDUCATION

One of the signature features of WHV is providing free "Veteran-centric" professional education to hospices and other health care providers to help them better understand Veteran's unique needs and serve them with the highest quality of care. Also, from the education WHV provides, partners are better able to educate their staff and communities about the needs and resources for Veterans and their families.

WHV educational offerings and outcomes for the past five years include:

- Online courses: 7 online courses with a total of 1,777 participants
- Partner networking calls: 15 WHV partner networking calls with a total of 5,629 participants
- Webinars: 12 webinars with a total of 4,668 sites registered
- Conference seminars: Veterans-focused training seminars have been hosted in conjunction with NHPCO annual conferences throughout the country both as preconference day-long trainings and concurrent sessions.

A complete listing of WHV educational offerings is available at WeHonorVeterans.org/education.

"The webinar gave a lot of good talking points and how to appropriately approach different topics or emotions." When handling Veteran care, it's vital to remember that sometimes they have seen and dealt with many obstacles or hardships that are buried and unmanaged for many years."

ATTENDEE OF WHV EDUCATIONAL OFFERING

STRATEGIC PARTNERSHIPS

WHV has developed strategic partnerships with the following national initiatives to enhance the opportunities for partners to engage their Veteran patients and communities:

- Honor Flight Network honorflight.org
- Hospice Foundation of America 20th Annual Living With Grief Program "Improving Care for Veterans Facing Illness and Death" hospicefoundation.org
- Keep the Spirit of '45 Alive! spiritof45.org
- Veteran History Project loc.gov/vets
- Outreach in collaboration with many state hospice and palliative care organizations





WE HONOR VETERANS IN THE MEDIA

We Honor Veterans and its partners have been featured in newspapers, magazines, journals, and on television nationwide. WHV content is powerful and works well with all media vehicles. Partners have shared stories about the Veteran patients they serve, provided education about the WHV program, and announced special Veteran-centric events.



SOCIAL MEDIA

WHV has become increasingly active over several social media platforms including Facebook, Twitter, and Instagram. A special hashtag, #wehonorvets, was created and used to bring more awareness to the program and partners.





"Winning the Award of Excellence is a major honor for Gentiva Hospice Evansville/Jasper. We go above and beyond for our Veteran patients and community everyday & could not be more thrilled to be recognized for our efforts in providing the We Honor Veterans program at the highest level of excellence. The NHPCO & We Honor Veterans program has given Gentiva Hospice employees the ability to embrace our Veteran patient population and provide the necessary specialized end-of-life care that in decades past was not a focus in the industry.

ASHLEY GREGG, SPECIALIST AT GENTIVA HOSPICE & HONOR FLIGHT OF SOUTHERN INDIANA FOUNDER



EXTRAORDINARY PRACTICES: PARTNERS GOING ABOVE AND BEYOND

5TH YEAR ANNIVERSARY AWARD OF EXCELLENCE

WINNER: Gentiva Hospice | Evansville, Indiana



To celebrate We Honor Veterans 5th Year Anniversary, NHPCO awarded a special 'Award of Excellence' to recognize the extraordinary investment, commitment and achievement of a hospice partner who provided outstanding quality end-of-life care to the Veterans and the families they serve.

Congratulations goes to Gentiva Hospice Evansville/Jasper, the winner of this prestigious award and a WHV level four partner that joined the program in August 2011.

Gentiva Hospice went above and beyond in implementing WHV best practices, honoring their Veteran patients and families, engaging staff and volunteers, collaborating with their local VA, and involving their entire community.

Notable accomplishments:

- In addition to using the military history checklist upon admission with each Veteran patient, a special Veteran Patient Communication Board is used so all staff are aware of the specific needs and accomplishments of their Veteran patients. Additional questions were also added to the checklist to recognize specific awards, war era and service.
- · Initiating the original Hospice Veteran Partnership which is now being hosted at the local VA clinic by a nurse from their local VA's hospice and palliative care team.
- Providing a Veterans benefit packet to families of Veteran patients which has resulted in an increase utilization of VA benefits.
- Recognizing every Veteran patient with a special pinning ceremony plus providing special emergency ceremonies for those facing immenient death to thank them one last time for their service.
- Involving Veterans from community organizations such as Rolling Thunder and the local Indiana Army National Guard unit to participate at pinning ceremonies.
- Participating in the annual Homeless Stand Down that the local VA hosts.
- Working with the local university and Veteran Center to hold a Honoring Women's Veteran conference.
- Recruiting volunteers from the community to record Veteran stories for the Library of Congress' Veteran History Project.
- Ensuring each Veteran patient has a proper service and burial by working closely with the local funeral homes.

In addition, Gentiva Hospice formed the 133rd Honor Flight Hub - Honor Flight of Southern Indiana. Since its creation a little over a year ago, 140 Veterans have flown to Washington, D.C. to visit the memorials and be honored for their service.

"For our Veteran-centric community, the We Honor Veterans program catapulted Gentiva Hospice Evansville" Jasper into helping make dreams come true for hundreds of local senior Veterans through our creation of the Honor Flight of Southern Indiana. Veterans lives have been changed forever because of the awareness that We Honor Veterans program brought to Gentiva Hospice Evansville/Jasper."



Marine,

I understand you may be packing a seabag for a final deployment – and that "if" your position is overrun, you've elected to go over the side wearing the cloth of our Corps. If anyone ever needed tangible proof of the adage "once a Marine, always a Marine" – I'll be forever honored to cite your touching example.

RETIRED MAJ. GEN. CARL B. JENSEN OF THE U.S. MARINE CORP



PARTNER HIGHLIGHTS

During the past five years, We Honor Veterans has received countless stories from our partners who have gone above and beyond for Veteran patients. From hosting a pinning ceremony to coordinating an Honor Flight, partners continue to provide exemplary service that goes further than patient care - and beyond what is required for their partner activities. Most importantly, their stories highlight the Veterans they serve and the sacrifices these amazing service men and women have made.

Walla Walla Community Hospice | Walla Walla, Washington

Walla Walla Community Hospice helped a Vietnam Veteran, John Kelley obtain Marine dress blues. The patient expressed his desire for a uniform for his burial so his hospice social worker stepped in to make his dream come true. Nancy Bowes worked with the Virginia-based Navy-Marine Corps Society and after a blast email detailing the situation was sent from the Society, pieces of dress blues came together. John Kelley received his dress blues along with a letter from Retired Maj. Gen. Carl B. Jensen of the U.S. Marine Corp:

Hospice of Michigan | Detroit, Michigan

Hospice of Michigan honored a real "Rosie the Riveter." Theresa Frank worked on B-17's at the Briggs Assembly Plant in Detroit during WWII riveting wing tips onto the planes. She was also a member of the Briggs Bomberettes Women's Softball team. Mrs. Frank's ceremony included the National Anthem, a prayer, and a reading of the poem "Rosie the Riveter" by Del a.k.a. Abe Jones. Surrounded by her loved ones, Mrs. Frank was presented with a certificate of thanks for her service.

Optum Palliative and Hospice Care | Colorado Springs, Colorado

Optum Palliative and Hospice Care partnered with the Dream Foundation and other local organizations to coordinate "last dreams" for their Veteran patients. Optum arranged Honor Flights, replaced medals, arranged for a Veteran patient to watch young military personnel practice air jumps, and sent one WWII Veteran to Pearl Harbor with his family because he wanted to return once more before he died.

MJHS Hospice and Palliative Care | New York, New York

MJHS Hospice and Palliative Care honored 99 year old Herbert Epstein, a retired captain, WWII Veteran at Normandy, and liberator of Buchenwald concentration camp. Drafted by the Army in 1943, Mr. Epstein's service took him to France, Brussels, and Germany.





Acacia Hospice | Burlington, New Jersey

Acacia Hospice helped Alan Hayden, a WWII Veteran and POW in Germany in 1945, apply and receive his POW medal. The medal was presented to him by Congressman Chris Smith.

Big Bend Hospice | Tallahassee, Florida

The Big Bend Hospice Veterans Memorial Garden was designed and financed by a group of volunteers. Speakers have been installed in the garden so that TAPS is played every day at noon and is also available during special occasions like the remembrance ceremony the organization holds for Veterans in the community.

Center for Hospice Care | Mishawaka, Indiana

Center for Hospice Care adopted a local soldier's unit in Afghanistan. Care packages including special messages from the Veterans at local nursing home and assisted living facilities were assembled and shipped to the unit.

Vitas Healthcare, NJ West Program | Mt. Laurel, New Jersey

VITAS Veterans Liaison Gwendolyn Redman helped Sam Valez, a Korean War Veteran, obtain five medals for his service that he had earned but never received, after meeting him at a We Honor Veterans presentation at the assisted living facility where he lived. Ms. Redman did the necessary work to get Mr. Valez's medals and also coordinated a public recognition ceremony to honor him.

Hospice of Southwest Iowa | Council Bluffs, Iowa

Hospice of Southwest Iowa has hosted Spirit of '45 events for the last three years for WWII Veterans. The event is free and open to all Veterans and the entire community. Volunteers and staff of the organization assist on the day of the event which features a 21-gun salute and speeches from local dignitaries and retired military officers.

Heritage Hospice | Danville, Kentucky

Heritage Hospice has engaged in several activities to create community awareness about their We Honor Veterans program. To celebrate Black History Month, the organization honored African-American World War II and Korean War Veterans.





Hospice of the Chesapeake | Pasadena, Maryland

Hospice of the Chesapeake has a committed group of Veteran-to-Veteran volunteers. Bill Malicki, a Vietnam Veteran, is often paired with Veteran patients. He says that the Veteran-to-Veteran bonding allows many to open up and share stories they have never told before.

Heartland Hospice of Warrenton | Warrenton, Virginia

Heartland Hospice of Warrenton has a very special volunteer that visits with Veteran patients. Gunnery Sergeant (honorary) Nikita is a certified therapy dog who works side-by-side with a full-time, dedicated Veteran Program Coordinator and retired Marine. Nikita, always in camouflage, helps brighten the day for many patients and is a wonderful presence to the patients who are unable to communicate.

Hospice of Dayton | Dayton, Ohio

Hospice of Dayton helped recognized a WWII Veteran with a Congressional Gold Medal-an honor long overdue. John Lee Cooper was a Montford Point Marine, the first African-Americans to enlist in the U.S. Marine Corps. He was sent to the South Pacific during the war where he served his nation honorably.

Allina Health Hospice & Palliative Care | St. Paul Minnesota

Allina Health Hospice & Palliative Care has partnered with Twin Cities Honor Flight. Many of the Veteran patients are unable to make the trip to Washington, D.C. so the organization sends pictures of Veteran patients on the flight and a photographer takes a photo of the pictures in front of the WWII Memorial. The photos are framed and presented to the patients and families.

Hospice Savannah | Savannah, Georgia

Hospice of Savannah helped honor 95 year-old Amelia Jones who was finally recognized as a Tuskegee Airman in 2014. Mrs. Jones enlisted in the Women's Army Auxiliary Corps at Hunter Army Field in 1943, and served during WWII, in the 99th Pursuit Squadron. Seventy years later she was recognized and given an iconic Tuskegee red jacket and medal.









(FROM LEFT: Photos courtesy of Hospice of the Chesapeake, Heartland Hospice of Warrenton, Hospice of Dayton, Allina Health Hospice & Palliative Care)



THE FUTURE: WHAT'S NEXT

The tremendous success of We Honor Veterans continues to provide even more momentum and opportunities for the future. The programmatic accomplishments achieved in five years and the overwhelming embracement by hospice and community providers, and the VA, speaks volumes about the dedication to provide the best quality of care for Veterans facing the end of life and their families.

On January 8, 2015, NHPCO convened a strategic planning meeting with a diverse group of key stakeholders representing VA leadership, WHV hospice, community partner organizations and NHPCO with expertise and a vested desire to expand and sustain the WHV program. Based on the thoughtful meeting discussion and lessons learned from the past five years, the following four strategic opportunities were selected to further develop for WHV's future strategic plan:

- 1. Cultivate new partnerships with external stakeholders and WHV partners,
- 2. Enhance communications about WHV and education opportunities for partners, and
- 3. Develop systematic quality improvement efforts.

Ultimately, the overarching goal is to engage the entire nation in thoughtful and respectful caring for Veterans at the end of life. It is our duty and honor to serve those who have served us at their most vulnerable time. NHPCO's We Honor Veterans is committed to fulfill our mission to serve these men and women with the dignity they deserve.



HOW YOU CAN GET INVOLVED

America's Veterans have done everything asked of them in their mission to serve our country and we believe it is never too late to give them a hero's welcome home.

BECOME A PARTNER!

- Hospices which are not yet We Honor Veterans partners may already be doing work that would qualify them for this distinction.
- · Community partners may include funeral homes, hospitals, skilled nursing facilities, assisted living facilities, home health agencies and other providers that understand the importance of serving Veterans based on their preferences for care and services.

To learn more about becoming a partner, visit WeHonorVeterans.org.



WHV LEVEL FOUR PARTNERS (AS OF SEPTEMBER 30, 2015)

Thank you to our WHV level four partners who have gone above and beyond to provide quality care and services for Veterans and their families. For a complete listing of all WHV partners, visit WeHonorVeterans.org/partner-directory.

Acacia Hospice-Burlington, NJ

AccentCare Hospice of Mountain Valley- Windsor, CO

Advantage Aurora Chase Chapel- Aurora, CO

Advantage Funeral & Cremation Services- Rockford, IL

Advantage Runyan Stevenson Chapel- Lakewood, CO

Albert Gallatin Home Care and Hospice Services- Washington, PA

Alive Hospice, Inc.- Nashville, TN

Allina Hospice and Palliative Care-Saint Paul, MN

Ambercare Hospice, Inc.- Albuquerque, NM

Amedisys Hospice- Masontown, PA

Amedisys Hospice-Butler, PA

Amedisys Hospice- Charleston, SC

Amedisys Hospice- Florence, SC

Amedisys Hospice- Jeffersonville, IN

Amedisys Hospice- Montgomery, AL

Amedisys Hospice- Monongahela, PA

Amedisys Hospice-Roanoke, VA

Amedisys Hospice-Scottsdale, PA

Amedisys Hospice- Uniontown, PA

Anderson & Campbell Funeral Home- Manchester, NJ

Anderson & Campbell Funeral Home- Toms River, NJ

Anderson & Campbell Funeral Home- Whiting, NJ

Andrett Funeral Home- New York, NY

Apreva Hospice-San Diego, CA

Arkansas Hospice-North Little Rock, AR

AseraCare Hospice- Allentown, PA

AseraCare Hospice- Altoona, PA

AseraCare Hospice- Atlanta, GA

AseraCare Hospice- Auburn, MA

AseraCare Hospice- Austin, TX

AseraCare Hospice- Bastrop, TX

AseraCare Hospice- Beatrice, NE

AseraCare Hospice- Bloomington, MN

AseraCare Hospice- Brookville, PA

AseraCare Hospice- Clarksville, TN

AseraCare Hospice- Cleveland, OH

AseraCare Hospice- Council Bluffs, IA

AseraCare Hospice- Decatur, AL

AseraCare Hospice- El Dorado, KS

AseraCare Hospice- Elkhart, IN AseraCare Hospice- Erie, PA

AseraCare Hospice- Evansville, IN

AseraCare Hospice- Exton, PA

AseraCare Hospice- Fresno, CA

AseraCare Hospice- Grand Island, NE

AseraCare Hospice- Green Bay, WI

AseraCare Hospice- Hamilton, AL

AseraCare Hospice- Harrisburg, PA

AseraCare Hospice- Houston, TX

AseraCare Hospice- Indianapolis, IN

AseraCare Hospice- Jackson, AL

AseraCare Hospice- Jackson, TN

AseraCare Hospice- Johnstown, PA

AseraCare Hospice- Kansas City, MO

AseraCare Hospice- Kearney, NE

AseraCare Hospice-Lawrence, KS

AseraCare Hospice-Lincoln, NE

AseraCare Hospice- McKenzie, TN

AseraCare Hospice- Mobile, AL

AseraCare Hospice- Monroeville, AL

AseraCare Hospice- Mountville, PA

AseraCare Hospice- Nashville, TN

AseraCare Hospice- New Berlin, WI

AseraCare Hospice- Norfolk, NE

AseraCare Hospice- Omaha, NE

AseraCare Hospice- O'Neil, NE

AseraCare Hospice- Pittsburgh, PA

AseraCare Hospice- Richmond, IN

AseraCare Hospice- Richmond, VA

AseraCare Hospice-Savannah, GA

AseraCare Hospice- Selma, AL

AseraCare Hospice-Senatobia, MS

AseraCare Hospice- Sioux Falls, SD

AseraCare Hospice- South Abington Township, PA

AseraCare Hospice-Stockton, CA AseraCare Hospice- Valparaiso, IN

AseraCare Hospice- Wellesley Hills, MA

AseraCare Hospice- Weston, WI

AseraCare Hospice- Winterville, NC

AseraCare Hospice- York, NE

AseraCare Hospice- York, PA

Aspirus Comfort Care and Hospice Services- Wausau, WI

Baggerley Funeral Home- Edmond, OK

Baptist Home Care and Hospice-Huntingdon, TN

Bateman Carroll Funeral Home-Portland, OR

Beacon Hospice, Inc.- East Providence, RI

Beacon Hospice, Inc.- Portsmouth, NH

Beacon Hospice, Inc.- Leominster, MA Beacon Hospice, Inc.- Beverly, MA

Beacon Hospice, Inc.- Hyannis, MA

Beacon Hospice, Inc.- Indian Orchard, MA Beacon Hospice, Inc.- North Kingstown, RI

Beacon Hospice, Inc.- Plymouth, MA

Becker Funeral Home- Westwood, NJ



Beney Funeral Home-Syosset, NY

Benjamin J. Callahan Funeral Home- East Hartford, CT

Bernheim-Apter-Kreitzman Suburban Funeral Chapel- Livingston, NJ

Bethesda Hospice Care-Saint Louis, MO

Big Bend Hospice-Tallahassee, FL

Bill Eisenhour Northeast- Oklahoma City, OK

Bill Eisenhour Southeast- Del City, OK

Bill Merritt Funeral Home- Bethany, OK

Bisch and Son Funeral Home-Springfield, IL

Bloomfield-Cooper Jewish Chapels- Manalapan, NJ

Bloomfield-Cooper Jewish Chapels- Ocean, NJ

Boulevard-Riverside Chapels- Hewlett, NY

Bristol Hospice, LLC- Honolulu, HI

Bristol Hospice, LLC- Merced, CA

Bristol Hospice, LLC-Roseville, CA

Bristol Hospice, LLC- Salt Lake City, UT

Brown Funeral Home- Grand Blanc, MI

Burke Hospice and Palliative Care, Inc.- Valdese, NC

Care Dimensions- Danvers, MA

Caris Healthcare- Anderson, SC

Caris Healthcare- Athens, TN

Caris Healthcare- Bristol, VA

Caris Healthcare- Charleston, SC

Caris Healthcare- Chattanooga, TN

Caris Healthcare- Chesterfield, MO

Caris Healthcare- Columbia, SC

Caris Healthcare- Columbia, TN

Caris Healthcare- Conway, SC

Caris Healthcare- Cookeville, TN Caris Healthcare- Crossville, TN

Caris Healthcare- Dickson, TN

Caris Healthcare- Greenville, SC

Caris Healthcare- Greenville, TN

Caris Healthcare- Greenwood, SC

Caris Healthcare- Johnson City, TN

Caris Healthcare- Knoxville, TN

Caris Healthcare-Lenoir City, TN

Caris Healthcare- Milan, TN

Caris Healthcare- Murfreesboro, TN

Caris Healthcare- Nashville, TN

Caris Healthcare- Sevierville, TN

Caris Healthcare- Somerville, TN

Caris Healthcare-Springfield, TN

Caris Healthcare-Sumter, SC

Casev Funeral Home-Staten Island, NY

Casey McCallum-Rice South Shore Funeral Home-Staten Island, NY

Catholic Hospice- Miami Lakes, FL

Center for Hospice Care- South Bend, IN

Chapel Hill Funeral Home-Oklahoma City, OK

Chapel Of Memories- Colorado Springs, CO

Chas. Peter Nagel Funeral Directors- New York, NY

Church and Allen Funeral Service- Norwich, CT

Claude R. Boyd-Caratozzolo Funeral Home- Deer Park, NY

Claude R. Boyd/Spencer Funeral Homes-Babylon, NY

Claude R. Boyd/Spencer Funeral Homes- West Islip, NY

Collier-Butler Funeral and Cremation Services- Gadsden, AL

Columbus Hospice-Columbus, GA

Comfort Care Home Health and Hospice- Chesapeake, VA

Comfort Care Hospice- Gadsden, AL

Comfort Care Hospice- Scottsboro, AL

Community Hospice- Ashland, KY

Community Nurses Home Health and Hospice, Inc.- Saint Marys, PA

Conway Funeral Home- Jackson Heights, NY

Cornerstone Hospice- Tavares, FL

Covenant Hospice, Inc.- Pensacola, FL

Crater Community Hospice, Inc.- Petersburg, VA

Creative Hospice Care-Roswell, GA

Crossroads Hospice- Kansas City, MO

Crossroads Hospice- Memphis, TN

Crossroads Hospice- Plymouth Meeting, PA

Curtis and Son Funeral Home-Sylacauga, AL

Cusimano & Russo- Brooklyn, NY

D'Andrea Bros. Funeral Home-Copiague, NY

Davenport Memorial Park- Davenport, IA

David T. Ferguson Funeral Home- Washingtonville, NY

Davison-Fulton/Anderson Chapel- Chillicothe, IL Davison-Fulton Woodland Chapel- Peoria, IL

Davison-Fulton- Woolsey Funeral Home- Glasford Chapel, IL

D'Elia Funeral Home-Lakewood, NJ

Deware Funeral Home- Quincy, MA

Dove Witt Family Mortuary- Fountain, CO

East Lawn Funeral Home- Bloomington, IL

East Lawn Memorial Gardens- Bloomington, IL

Edo Miller and Sons Funeral Home- Brunswick, GA

Edward F. Carter Funeral Home- Croton On Hudson, NY

Edward F. Carter Funeral Home- Montrose, NY

Edwin L. Bennett Funeral Homes-Scarsdale, NY

Ever Rest Funeral Home and Chapel- Muskegon, MI

Faith Hospice of SW Oklahoma- Lawton, OK

Family Home Medical Hospice- Mount Carmel, PA

First Care Hospice DBA Essentia Health- Fosston, MN

Frank E Campbell The Funeral Chapel- New York, NY

Frederick Funeral Home-Flushing, NY

Front Range Hospice- Frederick, CO

Fulton-Theroux Funeral Home- New London, CT Fulton-Theroux Funeral Home- Niantic, CT

Fulton-Theroux Funeral Home- Old Lyme, CT

Funeraria del Angel Greer Wilson Chapel- Phoenix, AZ

Gentiva Hospice- Avon, IN

Gentiva Hospice-Biloxi, MS Gentiva Hospice- Blue Bell, PA

Gentiva Hospice-Booneville, MS

Gentiva Hospice- Colorado Springs, CO

Gentiva Hospice- Evansville, IN

Gentiva Hospice- Fall River, MA

Gentiva Hospice-Flint, MI



Gentiva Hospice-Flowood, MS Gentiva Hospice- Jeffersonville, IN Gentiva Hospice-Lenexa, KS Gentiva Hospice-Lubbock, TX Gentiva Hospice- Magee, MS Gentiva Hospice- Maumee, OH Gentiva Hospice- New Castle, PA Gentiva Hospice-Oxford, MS Gentiva Hospice-Pittsburg, PA Gentiva Hospice-Saint Louis, MO Gentiva Hospice-Southaven, MS Gentiva Hospice-Starkville, MS Gentiva Hospice-Terre Haute, IN

Gentiva Hospice-Tupelo, MS Gentiva Hospice- Warner Robins, GA Gentiva Hospice- Warwick, RI Gentiva Hospice- Westchester, IL George T. Davis- New Rochelle, NY

George Werst Funeral Home- Glendale, NY Georgia Mountains Hospice- Jasper, GA Gilchrist Hospice Care- Hunt Valley, MD Glastonbury Funeral Home- Glastonbury, CT

Goble Funeral Home-Sparta, NJ Good Shepherd Hospice- Lakeland, FL Good Shepherd Hospice-Springfield, MO Good Shepherd Hospice-Tulsa, OK

Gorsline Runciman Funeral Homes- DeWitt, MI Gorsline Runciman Funeral Homes- East Lansing, MI Gorsline Runciman Funeral Homes-Lansing, MI Gorsline Runciman Funeral Homes- Mason, MI Gorsline Runciman Funeral Homes- Williamston, MI Grace Healthcare Services, LLC- Edison, NJ

Grace Hospice-Cincinnati, OH Grace Hospice- Marysville, MI

Green Acres Mortuary and Cemetery- Scottsdale, AZ

Green Funeral Home- Danbury, CT Guardian Funeral Home-Warr Acres, OK Guardian Hospice of Tennessee- Franklin, TN

Gulfside Hospice and Pasco Palliative Care, Inc.- Land O'Lakes, FL Gutterman and Musicant Jewish Funeral Directors- Hackensack, NJ

Hahn Cook/Street & Draper- Oklahoma City, OK Haisten McCullough Funeral Home- Griffin, GA

Halifax Health Hospice of Volusia/Flagler- Port Orange, FL

Harbor Hospice- Muskegon, MI

Harmon Funeral Home-Staten Island, NY

Heart 'n Home Hospice & Palliative Care- Baker City, OR Heart 'n Home Hospice & Palliative Care- Caldwell, ID Heart 'n Home Hospice & Palliative Care- Emmett, ID Heart 'n Home Hospice & Palliative Care- Fruitland, ID Heart 'n Home Hospice & Palliative Care- La Pine, OR Heart 'n Home Hospice & Palliative Care- Meridian, ID

Heart of Hospice, LLC- Hood River, OR

Heartland Home Health Care and Hospice-San Antonio, TX

Heartland Home Health Care and Hospice-Baltimore, MD Heartland Home Health Care and Hospice- De Pere. WI Heartland Home Health Care and Hospice- Fort Wayne, IN Heartland Home Health Care and Hospice- West Branch, MI

Heartland Hospice-Fairfax, VA Heartland Hospice- Macon, GA Heartland Hospice-Warrenton, VA Heartland Hospice- Westmont, IL

Heiligtag-Lang-Fendler Funeral Home- Arnold, MO Hellman Memorial Chapels-Spring Valley, NY

Hendrick Hospice Care- Abilene, TX

Heritage Home Healthcare and Hospice- Albuquerque, NM

Heritage Hospice, Inc.- Danville, KY Hill Funeral Home- Grand Blanc, MI Hinds Hospice-Fresno, CA Hoffmann Hospice-Bakersfield, CA

Hoffmeister South County Chapel- St. Louis, MO

Home Health Care of East Tennessee, Inc.- Cleveland, TN

Homestead Hospice- Cartersville, TN Hope HealthCare Services- Fort Myers, FL Hosmer-Muehlig Funeral Chapel- Dexter, MI Hospice & Community Care- Lancaster, PA Hospice & Community Care- Rock Hill, SC

Hospice and Palliative Care of Saint Lawrence Valley, Inc.- Potsdam, NY

Hospice Care Corporation- Arthurdale, WV Hospice Care of America- Rockford, IL Hospice Care of the Southwest- Amarillo, TX Hospice Care Options- Milledgeville, GA Hospice Compassus- Columbia, MO Hospice Compassus- Galesburg, IL Hospice Compassus- Jefferson City, MO Hospice Compassus- Macon, MO Hospice Compassus-Osage Beach, MO

Hospice Compassus-Peoria, IL Hospice of Acadiana, Inc.- Lafayette, LA Hospice of Arizona- Phoenix, AZ

Hospice of Charles County, Inc.- Waldorf, MD Hospice of Charleston- North Charleston, SC Hospice of Chenango County- Norwich, NY

Hospice of Chesterfield County, Inc.- Chesterfield, SC

Hospice of Dayton- Dayton, OH

Hospice of Helping Hands, Inc.- West Branch, MI

Hospice of Huntington- Huntington, WV Hospice of Lubbock- Lubbock, TX Hospice of Miami County, Inc.- Troy, OH

Hospice of Michigan- Ada, MI Hospice of Michigan- Alpena, MI Hospice of Michigan- Ann Arbor, MI Hospice of Michigan-Big Rapids, MI Hospice of Michigan- Bloomfield Hills, MI Hospice of Michigan- Cadillac, MI

Hospice of Michigan- Clinton Township, MI

Hospice of Michigan- Detroit, MI



Hospice of Michigan- Gaylord, MI Hospice of Michigan-Ludington, MI Hospice of Michigan- Muskegon, MI Hospice of Michigan-Saginaw, MI Hospice of Michigan-Traverse City, MI Hospice of Philadelphia- Philadelphia, PA Hospice of Rutherford County- Forest City, NC Hospice of Shreveport/Bossier-Shreveport, LA

Hospice of Southern West Virginia, Inc.- Beckley, WV Hospice of Southwest Iowa- Council Bluffs, IA Hospice of the Bluegrass-Lexington, KY Hospice of the Miami Valley- Xenia, OH Hospice of the Panhandle- Kearneysville, WV

Hospice of the Western Reserve, Inc.- Cleveland, OH

Hospice Savannah, Inc.- Savannah, GA

Hospice Visions- Twin Falls, ID

Howell, Edwards, Doerksen Funeral Home-Salem, OR

Hudson Valley Hospice-Poughkeepsie, NY

I. J. Morris- Dix Hills, NY

Infinity Hospice Care- Las Vegas, NV Infinity Hospice Care-Phoenix, AZ Infinity Hospice Care-Reno, NV Inspiration Hospice-Salt Lake City, UT

Interim HealthCare Hospice of Western PA, Inc.- Pittsburgh, PA

Intrepid USA Healthcare Services- North Charleston, SC

James Funeral Home- Massapegua. NY

Jewish Memorial Chapel of Long Island- Hempstead, NY

John Dormi & Sons- Bronx, NY

Johnson Funeral Home- Morgan Hill, CA Joseph G. Duffy Funeral Home- Brooklyn, NY Kennedy Roth Funeral Home- Woodside, NY

Kindred at Home- Auburndale, MA Labenski Funeral Home-Norwich, CT Lakeshore Memorial Services- Holland, MI LaMonica Memorial Home-Livingston, NJ Lathan Funeral Home- Jackson, AL

Leo P. Gallagher & Son Funeral Home- Greenwich, CT Leo P. Gallagher & Son Funeral Home-Stamford, CT

Life Choice Hospice- Milford, CT LifePath Hospice-Tampa, FL

Leber Funeral Home- Union City, NJ

LightBridge Hospice & Palliative Care- San Diego, CA Lima Family Milpitas Fremont Mortuary- Fremont, CA Lima Family Santa Clara Mortuary- Santa Clara, CA Lincoln Memorial Park & Funeral Home-Lincoln, NE M.J. Smith Sons Funeral Home- Brooklyn, NY

Mack Memorial Home-Secaucus, NJ Marengo Union Funeral Home- Marengo, IL

Masonicare Partners Home Health and Hospice- East Hartford, CT

McCracken Funeral Home- Union, NJ

McLaren's Resthaven Chapel & Cemetery- West Des Moines, IA

Medi Home Health and Hospice- Chesapeake, VA Medi Home Health and Hospice-Newport News, VA

Medi Home Health and Hospice-Roanoke, VA Medi Home Health and Hospice- Seneca, SC Medi Home Health and Hospice-Spartanburg, SC Medi Home Health and Hospice- Union, SC Medical Services of America Hospice- Augusta, GA

Memorial Gardens Cemetery & Funeral Home- Colorado Springs, CO

Memorial Park Funeral Home & Cemetery- Oklahoma City, OK

Mesilla Valley Hospice, Inc.- Las Cruces, NM Michael Hegarty Funeral Home- Old Bridge, NJ Michael J. Higgins Funeral Home-New City, NY Michael J. Higgins Funeral Service- Congers, NY Michael J. Higgins Funeral Service- Stony Point, NY

Midland Care Hospice-Topeka, KS

MJHS Hospice and Palliative Care Program- New York, NY Montville Funeral Home of Church & Allen- Uncasville, CT

Mount Carmel Hospice- Columbus, OH Mountain Hospice-Belington, WV

Mountain Regional Hospice- Clifton Forge, VA Mountain View Mortuary- Colorado Springs, CO

Muehlig Funeral Chapel- Ann Arbor, MI National Cremation Society- New Britain, CT Neary-Quinn Funeral Home- Manasquan, NJ Nelsen Funeral Home- Williamsburg, VA

New Britain Memorial Sagarino Funeral Home- New Britain, CT

Newkirk & Whitney Funeral Home- East Hartford, CT O.B. Davis Funeral Homes- Centereach, NY O.B. Davis Funeral Homes- Miller Place, NY

O.B. Davis Funeral Homes- Port Jefferson Station, NY Oak Hill Funeral Home and Memorial Park-San Jose, CA

Olinger Moore Howard Chapel- Denver, CO Optimal Hospice Care-Bakersfield, CA Optimal Hospice Care- Fresno, CA Optimal Hospice Care- Visalia, CA

Optum Palliative and Hospice Care-Birmingham, AL Optum Palliative and Hospice Care- Blue Ash, OH Optum Palliative and Hospice Care- Colorado Springs, CO

Optum Palliative and Hospice Care-Dayton, OH Optum Palliative and Hospice Care- Elkridge, MD Optum Palliative and Hospice Care- Englewood, CO Optum Palliative and Hospice Care- King of Prussia, PA Optum Palliative and Hospice Care- Macon, GA

Optum Palliative and Hospice Care- Maryland Heights, MO

Optum Palliative and Hospice Care-Norcross, GA Optum Palliative and Hospice Care-Phoenix, AZ Optum Palliative and Hospice Care-Reston, VA Optum Palliative and Hospice Care-San Antonio, TX Optum Palliative and Hospice Care-Santa Ana, CA Optum Palliative and Hospice Care-Schaumburg, IL Optum Palliative and Hospice Care-Tucson, AZ Optum Palliative and Hospice Care- Waltham, MA

Overlook Hospice Services- Charlton, MA

Palliative CareCenter and Hospice of Catawba Valley- Newton, NC

Parklawn-Wood Funeral Home- Hampton, VA



Pathways Hospice-Fort Collins, CO

Pathways To Compassion Hospice-Lincoln, NE Perna, Dengler, Roberts Funeral Home-Buffalo, NY Perna, Dengler, Roberts Funeral Home-Williamsville, NY

Phelps Regional Homecare-Rolla, MO

Pikes Peak Hospice & Palliative Care, Inc.- Colorado Springs, CO

Preferred Hospice- Dexter, MO

Primrose Funeral Service- Norman, OK

Providence Hospice and Palliative Care-Portland, OR Querhammer and Flagg Funeral Home- Crystal Lake, IL

Quinn-Fogarty Funeral Home- Flushing, NY Quinn-Hopping Funeral Home-Livingston, NJ Quinn-Hopping Funeral Home- Toms River, NJ

R. Stutzmann & Son Funeral Home - New Hyde Park, NY

R. Stutzmann & Son Funeral Home- Queens Village, NY

Redwood Chapel- Redwood City, CA Reigle Funeral Home- Flushing, MI Remmert Funeral Home- East Peoria, IL Resthaven Funeral Home- Shawnee, OK

Resthaven Park Mortuary & Cemetery- Phoenix, AZ Resurrection Funeral Home- Clinton Township, MI Reyers North Valley Chapel- Grand Rapids, MI Riverside Memorial Chapel- Mount Vernon, NY Riverside Memorial Chapel- New York, NY Riverside- Nassau North Chapel- Great Neck, NY

Rockbridge Area Hospice-Lexington, VA

Roselawn Funeral Home and Cemetery- Decatur, AL

Roselawn Funeral Home- Decatur, AL

Runge Mortuary and Crematory- Davenport, IA Sacred Heart Hospice, LLC- Phoenix, AZ Sacred Journey Hospice, Inc.- Mcdonough, GA Samaritan Healthcare & Hospice- Marlton, NJ

Sangre De Cristo Hospice & Palliative Care- Pueblo, CO Schwartz Bros-Jeffer Memorial Chapels- Forest Hills, NY Seasons Hospice & Palliative Care-Saint Louis, MO Seasons Hospice of Arizona, LLC- Phoenix, AZ Snowline Hospice-Diamond Springs, CA SouthernCare Hospice, Inc.- Bloomington, IN SouthernCare Hospice, Inc.- Evansville, IN SouthernCare Hospice, Inc.- Ft. Wayne, IN SouthernCare Hospice, Inc.- Lee's Summit, MO SouthernCare Hospice, Inc.- Mishawaka, IN SouthernCare Hospice, Inc.- Terre Haute, IN

Spadaccino and Leo P. Gallagher & Son Community Funeral Home-Monroe, CT

SSM Hospice of the Good Samaritan- Mount Vernon, IL

St Luke's Hospice-Boise, ID

Stein Hospice Service, Inc.- Sandusky, OH Striffler-Hamby Mortuary- LaGrange, GA SUN Home Hospice- Northumberland, PA Sunny Lane Funeral Home- Del City, OK Sunset Funeral Home- Machesney Park, IL Sunset Memorial Gardens- Machesney Park, IL

Sutter Care At Home- Concord, CA

Sutter Care At Home- Roseville, CA Sutter Care At Home- San Francisco, CA Sutter Care At Home-Santa Rosa, CA Swan Funeral Home- Clinton, CT Swan Funeral Home- Madison, CT Swan Funeral Home- Old Saybrook, CT

Swan Law Funeral Directors- Colorado Springs, CO

Texas Home Health Hospice- Austin, TX Texas Home Health Hospice- Beaumont, TX Texas Home Health Hospice- Houston, TX

The Denver Hospice- Denver, CO The Elizabeth Hospice- Escondido, CA

Thomas M. Quinn & Sons Funeral Home- New York, NY

Thos L. Shinn Funeral Home- Manahawkin, NJ

Tidewell Hospice, Inc.- Sarasota, FL Trevino Mortuary- Denver, CO TRU Community Care- Lafayette, CO

Unity Hospice of Western Illinois LLC- Rochelle, IL Valley of the Sun Funeral Home- Chandler, AZ Vernon C. Wagner Funeral Homes- Hicksville, NY Vernon C. Wagner Funeral Homes- Plainview, NY

Virginia Funeral Chapel- Staten Island, NY

Visiting Nurse Service of Rochester- Webster, NY

VITAS Healthcare- Atlanta, GA VITAS Healthcare- Cleveland, OH VITAS Healthcare- Dayton, OH VITAS Healthcare- Fairview Heights, IL VITAS Healthcare- Fort Lauderdale, FL

VITAS Healthcare- Chicago, IL VITAS Healthcare- Lombard, IL VITAS Healthcare- Cincinnati, OH VITAS Healthcare- Encino, CA

VITAS Healthcare- North Miami Beach, FL

VITAS Healthcare- Wauwatosa, WI VITAS Healthcare- Livingston, NJ VITAS Healthcare- Mt. Laurel, NJ VITAS Healthcare- Manassas, VA VITAS Healthcare- West Palm Beach, FL VITAS Healthcare- Sacramento, CA VITAS Healthcare- San Antonio, TX VITAS Healthcare- San Diego, CA VITAS Healthcare- Milpitas, CA VITAS Healthcare- Saint Louis, MO

Walla Walla Community Hospice- Walla Walla, WA Wanamaker & Carlough Funeral Home- Suffern, NY

Whalen & Ball Funeral Home- Yonkers, NY Willow Glen Funeral Home-San Jose, CA Willwood Burial Park- Rockford, IL

Wulff Funeral Home- St. Paul. MN

Wulff Godbout Funeral Home- St. Paul, MN Wulff Woodbury Funeral Home- Woodbury, MN

Yolo Hospice- Davis, CA

Zarro Funeral Home- Bloomfield, NJ



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