

We Honor Veterans State Survey

New Jersey

January 2012

Demographic Information

What is your organization's current enrollment status in the We Honor Veteran's campaign?

	#	%		#	%		#	%
I'm not familiar with the We Honor Recruit	6	43%	Level 1 Partner	4	29%	Level 3 Partner	0	0%
	1	7%	Level 2 Partner	1	7%	Level 4 Partner	0	0%
						I don't know what level we are	0	0%
						Not yet, but hope to qualify soon	2	14%

What type of organization are you?

	#	%		#	%
<i>Free-standing hospice</i>	11	79%	<i>Homehealth-based hospice</i>	1	7%
<i>Hospital-based hospice</i>	2	14%	<i>Other healthcare organization</i>	0	0%
			<i>Mixed</i>	10	71%
			<i>Highly Rural</i>	0	0%

Is your organization urban, rural, mixed or highly rural?

	#	%		#	%
<i>Urban</i>	4	29%			
<i>Rural</i>	0	0%			

Does your organization serve Veterans in rural areas?

	#	%		#	%
<i>Yes</i>	6	60%	<i>No</i>	4	40%

Indicate VISN identified in service area

	#	%		#	%
<i>VISN3</i>	3	50%	<i>VISN24</i>	3	50%

Driving distance (miles) from your organization to nearest VA Medical Ctr

	#	%		#	%		#	%
<i>0 - 10</i>	2	14%	<i>11 - 20</i>	6	43%	<i>21 - 40</i>	4	29%
						<i>>40</i>	2	14%

Driving distance (miles) to nearest VA outpatient clinic

	#	%		#	%		#	%
<i>0 - 10</i>	6	43%	<i>11 - 20</i>	4	29%	<i>21 - 40</i>	4	29%
						<i>>40</i>	0	0%

Type of formal relationship, if any, you have with your local VA Medical Center

	#	%		#	%		#	%
<i>Contract</i>	3	21%	<i>PA</i>	1	7%	<i>None</i>	8	57%
						<i>Other:</i>	2	14%

Does your organization participate in a Hospice-Veteran Partnership?

	#	%		#	%
<i>Yes</i>	9	69%	<i>No</i>	4	31%

How much emphasis do you feel your state organization places on end-of-life care for Veterans?

	# of Resp	None	Little	Some	Fair amount	Great deal
MEAN 3.71	14	7%	7%	21%	36%	29%

KEY: Negative (1+2) Neutral (3) Positive (4+5)





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Veteran Emphasis

Within the last two years, which, if any, of the following has taken place with your organization?

	MEAN		# of Resp	1 None	2 Little	3 Some	4 Fair amount	5 Great deal
Have increased our Veteran caseload	2.33		12	2 17%	5 42%	4 33%	1 8%	0 0%
Have received referrals from VA staff	1.85		13	6 46%	4 31%	2 15%	1 8%	0 0%
Have experienced increased awareness of the unique needs of Veterans	3.46		13	1 8%	2 15%	4 31%	2 15%	4 31%
Have found it easier to work with our local VA Medical Center or outpatient clinic	2.31		13	2 15%	6 46%	4 31%	1 8%	0 0%

VA/Community Interface

How do you rate your organization's understanding in the following areas?

	MEAN		# of Resp	1 Very Poor	2 Poor	3 Fair	4 Good	5 Very Good
Benefits to which Veterans are entitled	4.00		12	0 0%	1 8%	2 17%	5 42%	4 33%
How to assist Veterans access their benefits	4.17		12	0 0%	0 0%	3 25%	4 33%	5 42%
How to assist Veterans enroll in VA	3.75		12	0 0%	2 17%	2 17%	5 42%	3 25%

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VA/Community Interface (cont.)

			1	2	3	4	5
		# of Resp	Very Poor	Poor	Fair	Good	Very Good
How to assist terminally ill Veterans with expedited enrollment in VA	3.75	12	0 0%	2 17%	3 25%	3 25%	4 33%
The needs of Veterans by war, trauma, or population	3.83	12	0 0%	3 25%	0 0%	5 42%	4 33%
Practical use of the Military History Checklist	4.11	9	1 11%	0 0%	0 0%	4 44%	4 44%
Key aspects of the VA's national hospice and palliative care program	3.67	12	2 17%	1 8%	1 8%	3 25%	5 42%
Key aspects of the hospice and palliative care program(s) of the VA Medical Center(s) closest to you	3.33	12	2 17%	1 8%	2 17%	5 42%	2 17%
Benefits of community organizations partnering with VA to better serve Veterans	3.17	12	2 17%	2 17%	2 17%	4 33%	2 17%

Business Relationship

How do you rate each of the following?








			1	2	3	4	5
		# of Resp	Very Poor	Poor	Fair	Good	Very Good
Your organization's ability to help Veterans access needed resources	3.58	12	1 8%	0 0%	2 17%	9 75%	0 0%
Availability of information outlining tools and processes hospices need to know to do business with VA	3.17	12	2 17%	1 8%	2 17%	7 58%	0 0%

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Business Relationship (cont.)

	MEAN		# of Resp	1 Very Poor	2 Poor	3 Fair	4 Good	5 Very Good
Reliability and accuracy of contact information for the VA staff your organization needs to work with	3.45		11	1 9%	1 9%	2 18%	6 55%	1 9%
Approvals for VA-Paid hospice admissions to community hospice	3.44		9	2 22%	0 0%	1 11%	4 44%	2 22%
Approvals for VA-Paid hospice changes in levels of care	3.33		9	2 22%	0 0%	1 11%	5 56%	1 11%
Process for determining continued need for hospice services	3.91		11	1 9%	0 0%	0 0%	8 73%	2 18%
Reimbursement								
	MEAN		# of Resp	1 Very Poor	2 Poor	3 Fair	4 Good	5 Very Good
Timeliness of VA reimbursement for VA-Paid hospice care	3.67		6	1 17%	0 0%	1 17%	2 33%	2 33%
Access to reimbursement for all four levels of VA-Paid hospice care	3.50		6	1 17%	0 0%	1 17%	3 50%	1 17%
Your organization's experience in billing your local VA Medical Center	4.60		5	0 0%	0 0%	0 0%	2 40%	3 60%

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Continuity of Care

	MEAN		# of Resp	1 Very Poor	2 Poor	3 Fair	4 Good	5 Very Good
Process to coordinate the transition of Veterans' care between your organization and your local VA Medical Center	3.63		8	0 0%	0 0%	4 50%	3 38%	1 13%
Process to coordinate VA-Paid admission to your organization's hospice inpatient unit	3.71		7	0 0%	0 0%	3 43%	3 43%	1 14%
Process to coordinate admission from the community to VA facility (inpatient HPC unit, acute care, long term care)	3.38		8	0 0%	1 13%	3 38%	4 50%	0 0%
Process to provide after-hour coverage for Veterans whose primary care is provided by a VA physician	3.88		8	0 0%	0 0%	2 25%	5 63%	1 13%

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Written Comments

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Veteran Emphasis

I do look forward to handling a LTC contract between VA Hosp. in Phila. and the local SNF. Hosp. needs to call me back.

We do not directly assess veteran status of our patients.